

PRIVACY POLICY

By the provisions of the **NCC's Consumer Code of Practice Regulations 2007**, Starcomms is mandated to collect and maintain information on individual Consumers reasonably required for its business purposes. The collection and maintenance of information on individual Consumers shall be –

- (a) Fairly and lawfully collected and processed;
- (b) Processed for limited and identified purposes;
- (c) Relevant and not excessive;
- (d) Accurate;
- (e) Not kept longer than necessary;
- (f) Processed in accordance with the Consumer's other rights; and,
- (g) Protected against improper or accidental disclosure;

The information so collected shall not be transferred to any party except as permitted by any terms and conditions agreed with the Consumer, as permitted by any permission or approval of the Commission, or as otherwise permitted or required by or under other **applicable laws or regulations**.

Starcomms shall also meet generally accepted fair information principles including:

- (a) Providing notice as to what individual Consumer information they collect, and its use or disclosure;
- (b) The choices Consumers have with regard to the collection, use and, disclosure of that information;
- (c) The access Consumers have to that information, including to ensure its accuracy; and
- (d) The security measures taken to protect the information and the enforcement and redress mechanisms that are in place to remedy any failure to observe these measures.

The above rules shall apply to individual Consumer information whether initially provided verbally, electronically or in written form, so long as that information is retained by Starcomms in any recorded form.